

# Position Description Activities Coordinator - Residential

#### **Mission**

We walk with people across the generations to create together places to live, learn and thrive. We call out injustice and advocate for positive social change.

## **Position Purpose and Primary Objectives**

## **Purpose**

To coordinate and lead activities that enhance personal dignity, quality of life, independence and connectedness for each resident.

## **Primary Objective**

- Provide quality and meaningful activities to meet clients' needs and maximize their independence while respecting their unique identity and dignity.
- Lead the team of Activities Assistants and Volunteers in provision of service.
- Recruit, support, inspire and supervise Volunteers.

Accountability	Expected Outcomes / Key Performance Indicators
Provide quality and meaningful activities to clients.	<ul> <li>With the input of the participants, designs and leads activities that are consistent with promote wellbeing for the residents, in line with the organisation's values and Enliven Philosophy.</li> <li>Recognises that individuals require different meaningful activities, depending on their state of health, cognition and abilities, which may fluctuate daily.</li> </ul>

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- Keeps accurate records of activities and events within required timeframes, using electronic systems.
- Effective relationships with external stakeholders.
- Working with and supporting volunteers in their work, sharing sufficient information to keep everyone safe.
- Actions and behaviours encourages and supports the team.
- Provide personal care support when resident is engaged in activities outside the Home or when in the care of Activities staff within the Home.
- Being alert to issues that may be going on for the clients outside of the programme and reporting concerns to the Activities Coordinator or Manager.
- Ensuring Volunteers are supervised around manual handling techniques.
- Undertaking, as directed and following Risk Assessment Management plans related to outings.

# **Expectations of all PSO Employees**

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Communications / Interpersonal relationships	<ul> <li>Positive and collegial relationships are developed and maintained.</li> <li>Verbal and written communication is at a high standard, relevant and appropriate to the audience.</li> </ul>
Performance development and learning	<ul> <li>Active engagement with personal development review process.</li> <li>Personal and professional development goals and objectives are established.</li> <li>Be responsible for own ongoing education and skills required in designated role.</li> </ul>
Continuous improvement	Make recommendations for improvement to services, work practices and / or workflow.
Health and Safety PSO is committed to achieving the highest level of health and safety for its staff and everyone has health and safety responsibilities.	<ul> <li>All employees are expected to identify, report and where appropriate resolve issues that may cause harm to themselves or others in the organisation.</li> </ul>

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	<ul> <li>You are expected to work safely and to actively participate in health and safety programmes in your work area.</li> <li>All accidents or potential hazards must be reported to your direct line manager.</li> </ul>
Te Tiriti O Waitangi / The Treaty of Waitangi PSO is committed to its obligations under Te Tiriti o Waitangi / the Treaty of Waitangi.	<ul> <li>As an employee you are required to give effect to the articles as well as the principles of Te Tiriti o Waitangi / the Treaty of Waitangi – Partnership, Participation and Protection.</li> </ul>

Relationships		
Reports to: Supervising Activities Coordinator/ Manager	Direct Reports: Activities Assistants Volunteers	
Internal Relationships: Clients Staff and colleagues on-site Other Presbyterian Support staff Volunteers	External Relationships: Families/Whanau Members of the public Invited guests for entertainment and activities	

## **Person Specifications**

## **Work Qualifications / Skills**

- May hold a Diversional Therapy qualification or be working towards one.
- Holds current and clean full driver's licence.

## **Experience/ Knowledge**

- Skills and experience in computer systems to maximise the use of technology for improved service provision.
- Be a safe, confident driver of both manual and automatic, cars and vans.

## **Personal Qualities**

- Ability to demonstrate exceptional planning, organisational skills and the ability to manage complex and competing priorities effectively.
- Possess highly developed interpersonal skills including relationship and advocacy skills.
- Be able to communicate clearly both orally and in writing.
- Ability to work independently and as part of a small team.
- Able to assist with personal care matters for residents when necessary, especially when outside of the Home on outings and visits.

## **Physical Requirements**

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This role may involve standing, walking, bending, sitting, climbing stairs, simple grasping, fine manipulation, operating machinery equipment, lifting, overhead reaching, carrying, pushing/pulling, twisting, climbing balancing, crouching, squatting and other reaching.

## **Working Together**

#### **Our Work**

- We are person centred in our organisation.
- We strive always to do better, to work hard and to the best of our ability.
- Each person knows they make a difference and they feel valued because of this.

#### **Our Organisation**

- We are committed to delivering on the organisation direction and values.
- We are responsible and accountable for our actions and behaviours.
- We are committed to positive, proactive leadership.
- Each person is empowered to succeed, with the orientation and on-going support needed.
- Expectations are communicated clearly and understood by each team member, through team meetings, regular and timely feedback, and annual appraisals.

#### **Our Team**

- We share and learn from each other; are open and honest, support and cooperate with each other, and do the right thing at the right time.
- We hold each other accountable by giving and receiving constructive feedback.
- Our relationships are based on mutual respect, by treating each other as we wish to be treated. We are courteous and responsive.
- We affirm each person as a valued member of the team by giving each other positive reinforcement.

#### **Values**

Founded in our Christian faith we act with the values of integrity, respect, courage, manaaki and aroha.







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